

Worksoft Continuous Testing Manager Installation Guide

Worksoft Continuous Testing Manager Installation Guide

Version 14.1

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Chapter 1

Before You Install Worksoft Continuous Testing Manager

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Overview

Before installing and configuring Worksoft Continuous Testing Manager (CTM), complete the following tasks:

- Install and configure Worksoft Portal and all infrastructure services.
- Verify that your CTM server has the needed system requirements installed.
- Configure Microsoft[®] Internet Information Services (IIS) on your CTM Server.
- Enable IIS Services.

Installing Worksoft Portal and Infrastructure Services

CTM leverages information from the administration tool Worksoft Portal and its infrastructure services. The Worksoft Portal registers database settings, licenses, users, and integrations for Worksoft products.

When installing Worksoft Portal, use the external URL for the Authentication service, and do not use a localhost. If you use a localhost, it will cause the applications to break.

You must use a fully qualified domain name or a Domain Name System (DNS) alias.

Go to the Worksoft Customer Portal to download Worksoft Infrastructure Services.

To view the Worksoft Infrastructure Services system requirements and installation guide, see the Worksoft Help Portal.

Verifying CTM System Requirements

Verify that your environment has the needed system requirements installed. For information about system requirements and port requirements, see the Worksoft Help Portal.

The CTM server must have public Internet access.

You must use a fully qualified domain name or a Domain Name System (DNS) alias.

Configuring Your Application Server

In order to transform your application server into a web server to host CTM, Microsoft® Internet Information Services (IIS) must be installed, and the Server Manager must be configured.

These procedures assume that you have not already configured your IIS. If you have already set up the Roles and Features, verify that the following Role Services on page 13 have been selected.

Adding Roles and Features

The Server Manager allows you to add specific roles and features to your web server that are required for Worksoft products.

To add roles and features to your web server:

1 From the Start menu, select **Server Manager**.

The Server Manager opens.

🚡 Server Manager						- 0	×
Server Ma	anager • Dashboard			- 🗊 🏲 🛛 Mana	ge Tools	View	Help
Dashboard Local Server	WELCOME TO SERVER MANAGER		n son and an an an an an an ann an ann an ann an				
All Servers	QUICK START	figure this local server					
	2 A	add roles and features					
	WHAT'S NEW 4 C	Create a server group					
	5 C	Connect this server to cloud services				,	Hide
	ROLES AND SERVER GROUPS Roles: 1 Server groups: 1 Servers to	tal: 1					
	File and Storage Services	Local Server 1	All Servers 1				
	Manageability Events Performance	Manageability Events Services	Manageability Events Services				
	BPA results	Performance BPA results	Performance BPA results				
		6/16/2023 14:00	6/16/2023 14:00				

- 2 In the Navigation pane, select **Dashboard**.
- 3 In the Summary Tasks pane, select **Add Roles and Features**.

The Add Roles and Features Wizard opens.

🚘 Add Roles and Features Wizard				×
Before you begin Defore You Begin Installation Type Server Selection Server Roles Features Confirmation Results	This wizard helps you install roles, role services, or features. You determine w features to install based on the computing needs of your organization, such hosting a website. To remove roles, role services, or features: Start the Remove Roles and Features Wizard Before you continue, verify that the following tasks have been completed: • The Administrator account has a strong password • Network settings, such as static IP addresses, are configured • The most current security updates from Windows Update are installed If you must verify that any of the preceding prerequisites have been complete complete the steps, and then run the wizard again. To continue, click Next.	rhich roles, rol	cuments, o	or
	CITCHOUS NEXT		Carlee	

4 Click Next.

The Select Installation Type page opens.

📥 Add Roles and Features Wizard		-		×
Select installation	type	DESTINA	TION SERV	ER
Before You Begin Installation Type Server Selection Server Roles Features Confirmation Results	 Select the installation type. You can install roles and features on a running physical machine, or on an offline virtual hard disk (VHD). Role-based or feature-based installation Configure a single server by adding roles, role services, and features. Remote Desktop Services installation Install required role services for Virtual Desktop Infrastructure (VDI) to create a or session-based desktop deployment. 			000
	< Previous Next > Inst	all	Cancel	

5 Select the **Role-based or feature-based Installation** option.

6 Click Next.

The Select Destination Server page opens.

elect destinati	on server			DESTIN	ATION SER	tVE
Before You Begin	Select a server or a	virtual hard disk on which	to install roles and features.			
Installation Type	Select a server	from the server pool				
Server Selection	Select a virtual	hard disk				
Server Roles	Server Pool					
Features						
Confirmation	Filter:					
Results	Name	IP Address	Operating System			_
					14	_
	1 Computer(s) four	nd				_
			ndows Server 2012 or a newe	r release of Wind	dows Serv	ver
	and that have been	added by using the Add	Servers command in Server M	Manager. Offline		
	newly-added serve	rs from which data collect	ion is still incomplete are not	shown.		

- **7** Select a server.
- 8 Click Next.

The Select Server Roles page opens.

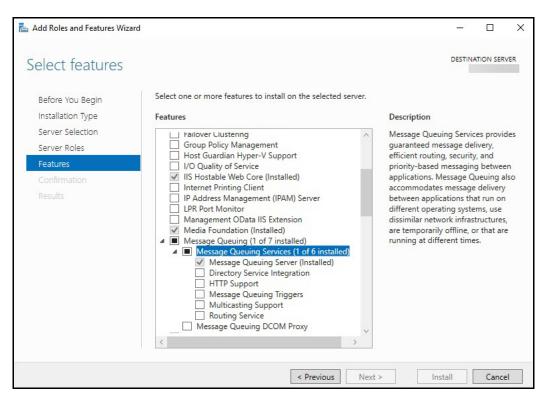
🔁 Add Roles and Features Wizard		– 🗆 X
Select server roles	Select one or more roles to install on the selected server.	DESTINATION SERVER
Before You Begin Installation Type	Roles	Description
Server Selection Server Roles Features Confirmation Results	Active Directory Federation Services Active Directory Lightweight Directory Services Active Directory Rights Management Services Device Health Attestation DHCP Server DNS Server Fax Server File and Storage Services (1 of 12 installed) File and Storage Services (1 of 12 installed) Host Guardian Service Hyper-V Network Policy and Access Services Print and Document Services Remote Access Remote Desktop Services Volume Activation Services Volume Activation Services Windows Deployment Services Windows Server Update Services	Web Server (IIS) provides a reliable, manageable, and scalable Web application infrastructure.
		xt > Install Cancel

- **9** From the Server Roles list, select the following roles:
 - File Services
 - Web Server (IIS)
- 10 Click Next.

The Select Features page opens.

📥 Add Roles and Features Wizard				– 🗆 X
Select features				DESTINATION SERVER
Before You Begin	Select one or more features to install on the selected s	serve	r.	
Installation Type	Features			Description
Server Selection	NET Framework 3.5 Features		~	.NET Framework 4.8 provides a
Server Roles	NET Framework 4.8 Features (Installed)			comprehensive and consistent
Features	Background Intelligent Transfer Service (BITS) BitLocker Drive Encryption			programming model for quickly and easily building and running
Confirmation	BitLocker Network Unlock			applications that are built for various
Results	BranchCache			platforms including desktop PCs, Servers, smart phones and the public
	Client for NFS			and private cloud.
	Data Center Bridging			
	Direct Play			
	Enhanced Storage Failover Clustering			
	Group Policy Management			
	Host Guardian Hyper-V Support			
	☐ I/O Quality of Service ✓ IIS Hostable Web Core (Installed)			
	Internet Printing Client			
	IP Address Management (IPAM) Server			
5	LPR Port Monitor	1	~	
b		-		
	< Previous		lext	> Install Cancel

- **11** Select the following features:
 - .NET Framework 4.8 Features and all of its child nodes
 - WCF Services and all of its child nodes
 - IIS Hostable Web Core and Media Foundation



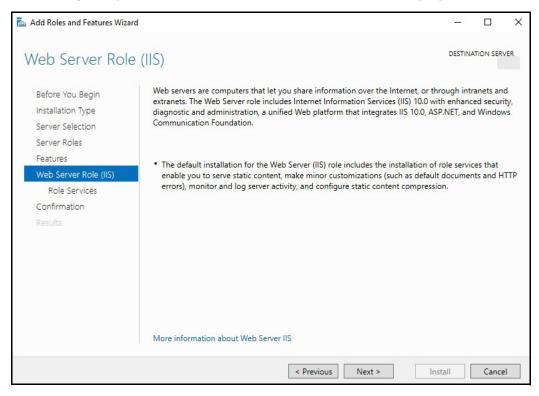
12 Verify that Message Queuing Services and Message Queuing Server are enabled.

- **13** Use the scroll bar to verify the **Windows Process Activation Service** is enabled with the following child nodes:
 - Process Model
 - Configuration APIs
- 14 Click Next.

Configuring the Web Server Role (IIS)

The Web Server Role (IIS) page opens if you have not already installed the web server.

1 In the Navigation pane, click **Role Services** under Web Server Role (IIS).



The Select Role Services page opens.

2 In the Role Services list, use the scroll bar to select the following services.

If you have already set up the Roles and Features, verify that the following services have been selected.

Node	Child Nodes
Common HTTP Features	Default Document
	Directory Browsing
	HTTP Errors
	Static Content
	WebDAV - Verify that this option is disabled. Worksoft's RESTful Services will not work correctly if enabled.
Health and Diagnostics	HTTP Logging
	Request Monitor
Performance	Static Content Compression
	Dynamic Content Compression
Security	Request Filtering
	Basic Authentication
Application Development	.NET Extensibility 4.8
	Application Initialization
	ASP
	ASP.NET 4.8
	CGI
	ISAPI Extensions
	ISAPI Filters
	WebSocket Protocol
Management Tools	IIS Management Console
	IIS Management Scripts and Tools
	Management Service

3 Click Next.

The Confirm Installation Selections page appears.

4 Click **Install** to install the role services.

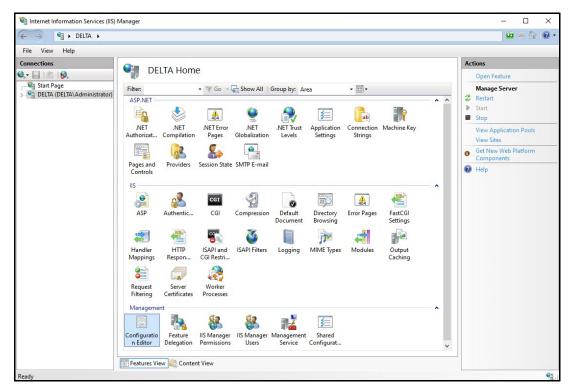
Configuring Application/Json MIME Type Compression

After you have enabled Dynamic Content Compression within IIS, you need to verify HTTP Compression for the application/json MIME type. Worksoft uses Dynamic Content Compression to improve performance, and HTTP compression must be enabled for the application/json MIME type.

When the Dynamic Content Compression feature is enabled, it will overwrite any previous HTTP compression settings.

To verify application/json MIME type compression:

- 1 Open **IIS Manager**.
- 2 In the left Navigation pane, click on your server.
- 3 In the Management section, double-click the **Configuration Editor**.



The Configuration Editor opens.

4 From the Section drop-down list, select **system.webServer > httpCompression**.

Configuration Editor		Actions
Section: appSettings	•	B¢ Apply B _K Cancel
V Dec	^	Generate Script
(Col e tracing file webday	nt=0)	Configuration Search Configuration
-/ applicationInitialization -/ asp		Section Cock Section
-/ caching -/ cgi -/ defaultDocument		'(Collection)' Element
—/ directoryBrowse —/ fastCgi		Edit Items
f globalModules Andlers Ahndlers AhttpCrompression AhttpCrors AhttpLogging Ahttplogging AhttpProtocol AhttpPrediced AhttpPrediced AnttpPrediced Anttp		Help
(Collect / odbcLogging / serverRuntime / serverSideInclude		

5 In the httpCompression section, click **dynamicTypes**.

Configuration Editor			R Apply
ction: system.webServer/httpCompression	•		Bx Cancel
Deepest Path: MACHINE/WEBROOT/APPHOS	T	^	denerate Script
(Collection)	(Count=1)	- 111	Configuration
cacheControlHeader	max-age=86400	- 11 1	Search Configuration
directory	%SystemDrive%\inetpub\temp\IIS Temporary Compressed Files	- 11	Section
doDiskSpaceLimiting	True	- 11 1	
dynamicCompressionBufferLimit	65536	- 11 1	Lock Section
dynamicCompressionDisableCpuUsage	90	- 11 1	'dynamicTypes' Bement
dynamicCompressionEnableCpuUsage	50		
dynamicTypes	(Count≃5)		Lock Element
expiresHeader	Wed, 01 Jan 1997 12:00:00 GMT	_	X Remove
maxDiskSpaceUsage	100		Edit Items
minFileSizeForComp	2700		Help
noCompressionForHttp10	True	- 11	- Hop
noCompressionForProxies	True		
noCompressionForRange	True		
sendCacheHeaders	False	- 11	
staticCompressionDisableCpuUsage	100		
staticCompressionEnableCpuUsage	50		
staticCompressionIgnoreHitFrequency	False		

6 Verify that **application/json** is listed in the dynamic compression mime types. If it is not listed, click the **Add** button in the Collection section to add it.

		tpCompression/dynamicTypes/			? ×
Items:				Actions:	
mimeType text/* message/* application/x-javascript	True True	Entry Path MACHINE/VEBROOT/APPHOST MACHINE/VEBROOT/APPHOST MACHINE/VEBROOT/APPHOST		Collection Add Clear All	8
application/javascript +/*	True True False True	MACHINE/WEBROOT/APPHOST MACHINE/WEBROOT/APPHOST MACHINE/WEBROOT/APPHOST	13	Item Properties Lock Item Remove Help Online Help	8
C Properties: enabled mimeType		* True † application/joon	•		
enabled Data Type:bool					

 After you completed your verification or addition, click the Close button The Configuration Editor opens.

Configuration Editor			Alerts	
ection: system.webServer/httpCompression	•		The changes have b successfully saved.	een
Deepest Path: MACHINE/WEBROOT/APPHOST		^	Actions	
(Collection)	(Count=1)		Er Apply	
cacheControlHeader	max-age=86400		Be Cancel	
directory	%SystemDrive%\inetpub\temp\IIS Temporary Compressed Files		Generate Script	
doDiskSpaceLimiting	True			
dynamicCompressionBufferLimit	65536		Configuration	
dynamicCompressionDisableCpuUsage	90		Search Configuratio	B
dynamicCompressionEnableCpuUsage	50		Section	
dynamicTypes	(Count=6)		Lock Section	
expiresHeader	Wed, 01 Jan 1997 12:00:00 GMT			
maxDiskSpaceUsage	100		'dynamicTypes' Elemen	t
minFileSizeForComp	2700		Lock Element	
noCompressionForHttp10	True		X Remove	
noCompressionForProxies	True		Edit Items	
noCompressionForRange	True			_
sendCacheHeaders	False		Help	
staticCompressionDisableCpuUsage	100			
staticCompressionEnableCpuUsage	50	-		
staticCompressionIgnoreHitFrequency	False	~		
lynamicTypes				

- 8 Click **Apply** to apply your changes.
- **9** Verify that dynamicTypes lists a count of six.
- **10** Close the editor.

Enabling IIS Services

You will now need to verify that several IIS services are enabled.

To verify IIS services are enabled:

1 If the Server Manager is not open, select **Administrative Tools > Server Manager** from the Start menu.

The Server Manager opens.

- 2 In the Navigation pane, select **IIS**.
- **3** Scroll down to the Services section.
- 4 In the Services pane, verify that the following services are enabled and running:
 - World Wide Web Publishing Service
 - Web Management Service
 - Application Host Helper Service
 - Windows Process Activation Service
- **5** If any of these window services are not running, start the services.

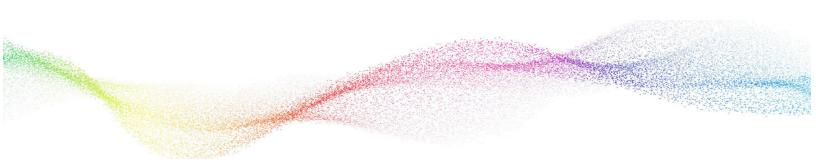
To start a service, select the service from the list and click **Start** in the right menu. You can also start services by going to **Administrative Tools > Services** on your machine.

Configuring HTTPS on Your Application Server

Complete the following tasks to configure HTTPS on your application server:

- Request an SSL Certificate from your IT department.
- Add the certificate to IIS.
- Add new binding to port 443.

Verify your SSL Settings on your application server.



Chapter 2 Installing Worksoft Continuous Testing Manager

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Worksoft Continuous Testing Manager Package

The CTM package consists of the following components:

Component	Description
Worksoft Continuous Testing Manager (version).exe	Executable that installs CTM.
SqlScripts.zip	Zip file contains database scripts that create and upgrade CTM databases.

Installing Worksoft Continuous Testing Manager

Verify that your environment has the needed system requirements installed before you begin to install CTM. For information about system requirements, see the Worksoft Help Portal.

To install CTM:

1 In the software distribution folder, right-click the **Worksoft Continuous Testing Manager** (version).exe file and select **Run as administrator**.

The Worksoft Continuous Testing Manager Install Wizard opens.



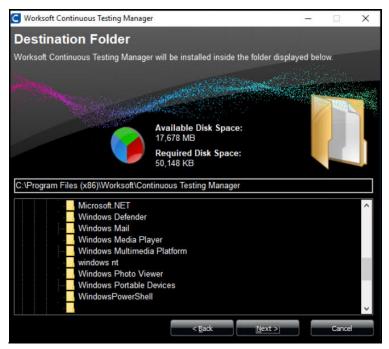
2 Click **Next** to begin the installation process.

The Other Worksoft Products and Services Dependencies page appears.

C Worksoft Continuous Testing Manager	-		×
Other Worksoft Products And Service	depender	ncies	
and the second	A. 199		in.
		ALC: No	With Street
		1992 (A.	
Worksoft Continuous Testing Manager has below Worksoft Pro dependencies. Please install them using Worksoft Infrastructu			
dependencies. Please install them using worksoit infrastructu	ire Services Inst	aller.	
- Worksoft Authentication Service			
- Worksoft Portal			
- Bookmark Service			
- Scheduler Service			
- Certify Results UI			
Bookmark service is needed to execute bookmarked Certify processes. Scheduler service needed to schedule Certify tests in CTM. Certify results UI is needed for viewing the detailed Certify results.			
< Back	vext >	Cance	
		Curre	90.

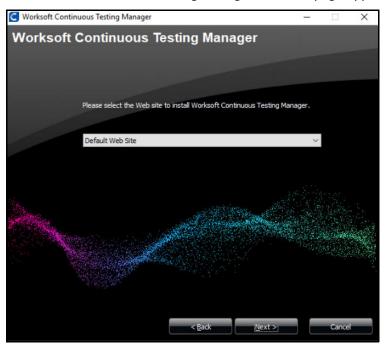
- **3** Verify that these products and services have been installed with the Worksoft Infrastructure Services installer.
- 4 Click Next.

The Destination Folder page appears.



5 If you want to accept the default directory for your installation files, click **Next**.

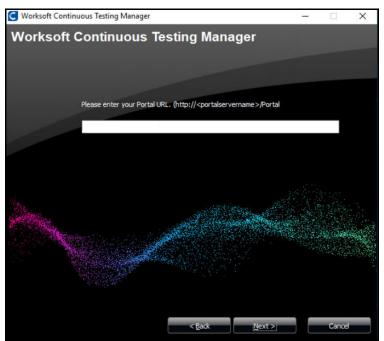
If you do not want to accept the default directory for the installation files, select a different installation directory and click **Next**.



The Worksoft Continuous Testing Manager Web Site page appears.

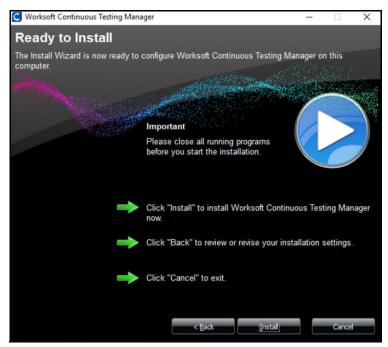
- 6 If you want to accept Default Web Site as your website, click **Next**.
- 7 If you have other websites configured in the IIS, select the server from the drop-down list and click **Next**.

The Worksoft Portal URL page appears.



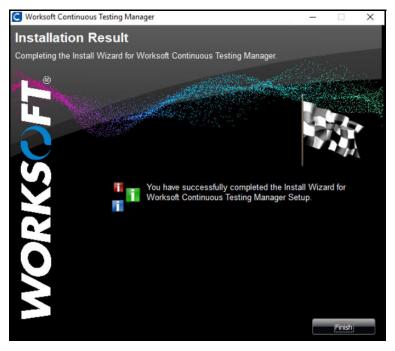
- 8 Enter the external URL address for Worksoft Portal. You must use a fully qualified domain name or a Domain Name System (DNS) alias. Example: https://servername.worksoft.com
- 9 Click Next.

The Ready to Install page appears.



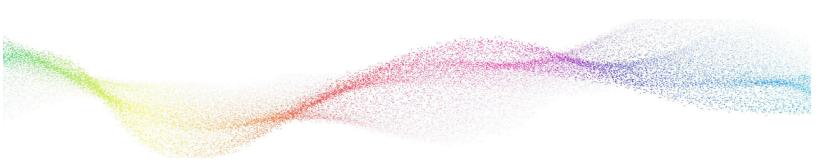
10 Click **Install** to begin the installation.

After the installation completes, the Installation Result page appears.



11 Click Finish.

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Chapter 3

Creating the Worksoft Continuous Testing Manager Database

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Registering CTM

You must register Worksoft Continuous Testing Manager (CTM) and configure the database in the Worksoft Portal. CTM leverages information from the Portal.

Go to the Worksoft Portal URL address that was used during installation:

https://<portalservername>/portal

Example: https://servername.worksoft.com/portal

From the Worksoft Portal menu, select **Product Configuration > Continuous Testing Manager** to verify the registration.

The first time an administrator signs in to CTM through the URL address, CTM registers automatically in the Worksoft Portal. If, for some reason, it does not automatically register, you can trigger the registration by manually loading CTM at the following site:

http(s)://servername/continuoustestingmanager/swagger

Creating a CTM Database

When you create your CTM database, you can select how you want to set up your database security configuration. You need to be a superuser to configure both connections:

- User Based Configuration
- Managed Service Identity Configuration

To create a CTM database with a user-based configuration connection:

1 From the Worksoft Portal menu, select **Product Configuration > Continuous Testing Manager**.

The Database Configuration page opens.

atabase Configuration	
Continuous Testing Manager Database Connection - Conne	ected ()
User Based Configuration O Managed Service Identity Config	guration
SQL Server	Database Name
SQL Server	Database Name
Use Trusted Connection (Windows)	Trust Server Certificate
SQL Username	SQL Password
SQL Username	SQL Password
Test	Save Cancel

- 2 Select the **User Based Configuration** option.
- **3** In the SQL Server field, enter the server name.

In the Database Name field, enter the database name.

- 4 If you want to use Windows authentication, select the **Use Trusted Connection (Windows)** option.
- **5** If you want to use SQL Server authentication, enter the SQL Server user name and password in the respective fields.

- 6 Select the **Trust Server Certificate** option.
- 7 Click **Test** to test your database connection.

A message opens stating if the connection was successful or failed. If the test fails, troubleshoot the database connection.

- 8 Click **OK** to close the message.
- 9 Click **Save** to save your database.

A message opens stating the connection was successful.

- To create a CTM database with a Managed Service Identity configuration connection:
- From the Worksoft Portal menu, select Product Configuration > Continuous Testing Manager.
 The Database Configuration page opens.

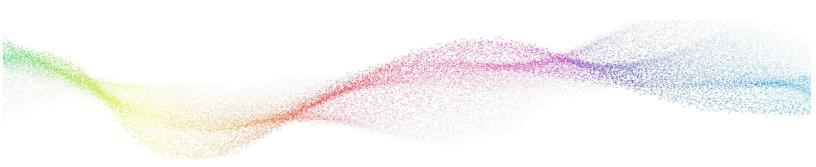
Database Configuration		
Continuous Testing Manager Database Connection	- Connected (
O User Based Configuration	y Configuration	
SQL Server	Database Name	
Managed Identity ID		
Test		Save
lest		Garker

- 2 Select the Managed Service Identity Configuration option.
- **3** In the SQL Server field, enter the server name.
- **4** In the Database Name field, enter the database name.
- **5** In the Managed Identity ID field, enter the ID.
- 6 Click **Test** to test your database connection.

A message opens stating if the connection was successful or failed. If the test fails, troubleshoot the database connection.

- 7 Click **OK** to close the message.
- 8 Click **Save** to save your database.

A message opens stating the connection was successful.



Chapter 4

Installing Worksoft Continuous Testing Manager Agents

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Overview

CTM leverages dedicated client machines that have both Worksoft Certify and CTM Agent installed on them, and it orchestrates the automation of process execution from the full repository of your Certify systems.

Determine how many client machines that you will need by evaluating the quantity of Certify processes that are required to run on a daily basis. Also, you need to figure out the amount of time it takes to ensure that all of your end-to-end processes run within a minimum set of time.

Each of these client machines must meet the minimum system requirements for the version of Worksoft Certify. For more information, see Worksoft Certify Resources.

Warning: Do not install a CTM Agent on a machine that has Orchestrator Agent or Worksoft Execution Manager Agent installed.

Installing a CTM Agent

Worksoft Continuous Testing Manager Agents are dedicated machines that you are able to schedule and manage remote execution for Worksoft Certify[®] processes.

- To install a CTM Agent:
- 1 In your software distribution folder, double-click the **Worksoft Continuous Testing Manager Agent** (version).msi file.

The Worksoft Continuous Testing Manager Agent Setup Wizard opens.

🖟 Worksoft Continuous Tes	ting Manager Agent Setup			×
	Welcome to the Workso Testing Manager Agent	ie oonen		
WORKS()FT.	The Setup Wizard will install Workso Manager Agent on your computer. Cancel to exit the Setup Wizard.			
	Back N	ext	Can	cel

2 Click Next.

The Destination Folder page appears.

Destination Folder		14/0	DVC	
Click Next to install to the default f	older or click Change to cho	ose another.	ANS	
Install Worksoft Continuous Testing	Manager Agent to:			
C:\Program Files (x86)\Worksoft\W	orksoft Continuous Testing	Manager Ager	nt\	
Change				

3 If you want to accept the default directory for your installation files, click **Next**.

If you do not want to accept the default directory for the installation files, click the **Change** button to select a different installation directory, and then click **Next**.

The Configuration Settings page appears.

👹 Worksoft Continuous Testing Manager Agent Con	figuration Settings X
Configuration Settings Entering configuration settings is optional.	WORKS()FT.
<u>T</u> enant Name: Master <u>C</u> oncurrent Logon Count: 1	
Back	Next Cancel

- 4 In the Tenant Name field, enter a valid tenant name in the Worksoft Portal. Each Agent can be assigned to only one tenant.
- **5** In the Concurrent Logon Count field, enter a number. If an invalid value is added, it will default to one.
- 6 Click Next.

The Worksoft Portal URL page appears.

Worksoft Continuous Testing Manager Agent - Portal URL (Optional)	>
Portal URL	
Entering Portal URL is optional.	
Enter URL:	
(e.g. http:// <server_name>/Portal)</server_name>	
I	
Test Connection	
Back Next	Cancel

7 Enter the Worksoft Portal URL.

By default, the URL address is populated as http://<servername>. You will need to change it to https for secure authentication.

- 8 Click **Test Connection** to test the connection.
- 9 Click Next.

The Ready to Install page appears.

🔀 Worksoft Continuous Testing Manager Agent Setup			×
Ready to install Worksoft Continuous Testing Mana	ger Age O	RKS	OFT.
Click Install to begin the installation. Click Back to review or chan installation settings. Click Cancel to exit the wizard.	ige any of yo	ur	
Back	stall	Cano	el

10 Click **Install**.

The Completed Installer Setup Wizard page appears.

🖟 Worksoft Continuous T	esting Manager Agent Setup	_23		×		
	Completed the Worksoft Continuous Testing Manager Agent Setup Wizard					
	Click the Finish button to exit the Setup Wizard.					
WORKS()FT.						
	Back	<u>F</u> inish	Canc	el		

11 Click Finish.

The CTM Agent installation is complete, and it will start by default.

Repeat this installation process for all of the client machines that you intend to use.

Configuring CTM Agents

The desktop machine where CTM Agent is installed needs to have Remote Desktop Protocol (RDP) configured.

If you have a Citrix environment, the Citrix server must be configured to support RDP sessions. Test your configuration by running **mstsc.exe**. This configuration setting is not enabled by default.

Disabling Windows Fast User Switching Mode

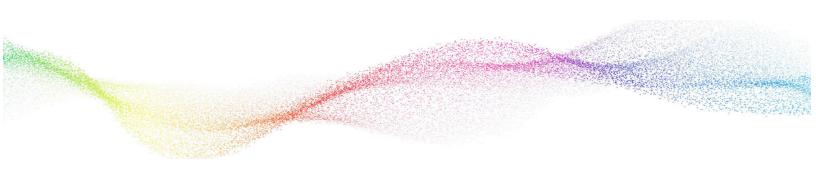
CTM Agents require the ability to enter a user name and password on the screen. If the login screen displays a Switch User button, then the Agent will not start. Consult your IT administrator about disabling the Fast User Switch mode in the Local Group Policy Editor.

To disable Windows Fast User Switch mode:

1 From the Windows Start menu, type gpedit.msc, and press Enter.

The Local Group Policy Editor opens.

- 2 In the Local Group Policy Editor Navigation pane, drill down and select **Computer Configuration** > **Administrative Templates** > **System** > **Logon**.
- In the Setting pane, double-click Hide entry points for Fast User Switching.The Properties dialog box for this setting opens.
- 4 Select the **Enabled** option.
- 5 Click OK.



Appendix A Worksoft Continuous Testing Manager Silent Installation

Install with all defaults:

Install on default path C:\Program Files (x86)\Worksoft: <InstallerPath>\Worksoft Continuous Testing Manager.exe /s

Provide Non-default website:

<InstallerPath>\Worksoft Continuous Testing Manager.exe /s

Provide portal URL during silent install:

https://<portalservername>/portal /s
Example: https://servername.worksoft.com/portal /s

Provide default install location override:

<InstallerPath>\Worksoft Continuous Testing Manager.exe /s TargetDir="C:\Temp\"

Provide Install log location override:

The default installation log is located at **%userprofile%** of the user who installed Worksoft Continuous Testing Manager.

<InstallerPath>\Worksoft Continuous Testing Manager.exe /s /l=C:\temp\CTMInstalllog.txt

Silent Uninstall:

Worksoft Continuous Testing Manager.exe /s MODIFY=FALSE REMOVE=TRUE UNINSTALL=YES